

# Welcome to the Village!

Embrace the ease and comfort of receiving primary care services in the convenience and safety of your own home, empowering you to achieve your healthcare goals in your personal environment.



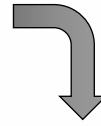
## Our Mission:

Village Primary Care Providers is based on the old mantra "It Takes a Village". To us, that means helping ALL of the members of our Village and their families to meet their healthcare needs. We want to create a "Village" that is prepared to contribute and pass on the healthcare tools and knowledge to promote a better future for all of us! We want to help YOU to reach your health goals and invite you to become a part of a Village that wants a better future for ourselves and our community.

Your primary care team will give you the time, attention, dignity, and compassion that you deserve and work with you to develop a personalized care plan - no Big Box Healthcare - to determine our schedules or length of appointments. Our goals are to offer this level of care to everyone in our community, close the healthcare access gaps, and reach those who need us the most.

# Interested in becoming a part of the Village?

Check out the next steps...



## 1. Contacting

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- Call (262) 875-4892 today to request to speak to an Intake Coordinator.
- Please have your insurance information ready.

## 2. Eligibility

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*We currently serve the Milwaukee, Waukesha, & Jefferson areas.*

- Are we accepting new patients in your area?
- Are we in-network with your insurance carrier?
- Do you need to update your Primary Care Provider with your insurance to avoid unnecessary costs?

## 3. Chart Creation

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*Please review and complete our Intake Packet for new mobile patients.*

- Submit the completed intake packet to the secure email [Villagepeople@villagepcp.org](mailto:Villagepeople@villagepcp.org) or fax to (866) 817- 3838.
- Submit a signed consent.
- Provide a copy of all advanced directive paperwork (i.e. Designation of Power of Attorney, Activation, DNR)

## 4. Scheduling

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*Completion of steps 1-3 are required prior to scheduling.*

- Please ensure that the responsible party is present during initial first visit.
- Window of arrival time

## 5. Establishing Care

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*For medical emergencies, please call 911. Do NOT wait for your scheduled appointment*

- Your assigned provider will prioritize urgent or time-sensitive issues.
- Providers are assigned by service location and are subject to change. Your assigned provider will remain your provider unless their service location changes. If your service provider is unavailable, you will be offered a covering provider should one be available at that time.
- Your provider will review your medication list, medical history, current concerns, collect blood work if due, and formulate a treatment plan based on your healthcare goals.
- Medication refills will be authorized as appropriate

*Generally scheduled 7-14 days from the initial establishing care appointment.*

## 6. Follow-up

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- Follow-up from last visit
- Designate appointment frequency. Most complex mobile patients are seen on a monthly basis.



# Village PCP Services

Primary Care  
General Mental Health  
Nail Care & Diabetic Foot Exams  
Complex Chronic Care Management  
Medicare Annual Wellness Visits  
Collaborative & referrals to specialty care  
Primary Care While on Hospice  
Laboratory Services  
Resources

Partnership with mobile imaging services  
Ordering and supervision of Home Health  
Cognitive Function Testing (CFT)  
Ear Irrigation & Cleaning  
Care Coordination  
Medication management and refills  
Advanced Care Planning  
Influenza Vaccines

## DISCLAIMER:

Village Primary Care Providers (VPCP) is dedicated to delivering compassionate and comprehensive primary care services through house-call medicine, taking a holistic approach to patient care. We strive to bridge the gap in healthcare and ensure that you receive the necessary care in the comfort and ease of your own home.

Please note, that while we offer a wide range of primary care services, we do NOT provide specialty care or services beyond the scope of a primary care practice. As the old mantra states, "It Takes a Village," and we believe in the importance of a comprehensive and 360-degree approach to your individualized care. As such, we are more than happy to refer you to, or collaborate with, specialty providers to facilitate a well-rounded and an integrated approach to your healthcare.